

To Whom It May Concern:

We are writing to express my pleasure with real estate agency Scot Holland | CB Richard Ellis, who represented us in our recent lease of a A class office space in Almaty/Kazakhstan.

Scot Holland | CB Richard Ellis guided us through the entire process, from searching options to making the offer and closing the deal.

This is our first lease of property, and never had we had such a pleasurable experience. Scot Holland | CB Richard Ellis knows the market inside and out.

To reiterate, we are nothing but pleased with Scot Holland | CB Richard Ellis and their expertise and we recommend them to everyone.

Sincerely,

Oksana Svetenko Country Manager Kazakhstan

Etihad Airways